



DHL eCOMMERCE

LIQUID SHIPPING POLICY

To help us continue to provide you with excellent service and to prevent spillage and damage of your products, please make sure that all shipments abide by the DHL eCommerce shipping policy on liquids as well as the latest United States Postal Service regulations.

The proper packaging of liquids is critical to ensuring the integrity of the mail piece during handling. Shipper must mark the outer container of a mail piece containing liquid to indicate the nature of the contents, and include orientation arrows in accordance with 226. All liquids are subject to the general packaging requirements in DMM 601.3.4.

Flammable liquids (i.e., perfumes, hand sanitizers, etc.) are subject to additional regulations
https://pe.usps.com/text/pub52/pub52apxc_010.htm#ep999843

Non-hazardous liquids, creams, and pastes are often a source of damage to other mail and postal equipment. Please review a summary of DHL eCommerce Shipping Policy for Liquids below. For more information on Packaging and Marking visit:
https://pe.usps.com/text/pub52/pub52c4_017.htm#ep346759

- Containers having friction-top closures are not acceptable by themselves. Such containers must be packed within a strong and securely sealed outer packaging.
- The use of locking rings or similar devices is encouraged when mailing containers with friction-top closures (push-down tops).
- Screw caps with a minimum of one and one-half turns, soldering clips, or other effective means must be used to ensure a secure closure.
- All nonmetal containers of liquid more than 4 ounces, including plastic containers, and metal containers with friction top closures, must be triple-packaged, and include absorbent material capable of absorbing all of the liquid in the container(s) in case of breakage, a leakproof secondary container, such as a watertight can or plastic bag surrounding the primary container(s), and an outer mailing container that is securely sealed, strong enough to protect the contents, and durable enough to withstand normal processing in Postal Service networks.
- Steel pails and drums with carrying handles and positive closures (e.g., locking rings or recessed spouts under screw-cap closures) may be accepted without additional packaging.
- As an alternative to 451.3a (4) above, mailers may use containers certified by the International Safe Transit Association (ISTA) to have passed ISTA's Test Procedure 3A. Mailers must, upon request, provide written test results verifying that sample mail pieces passed each test outlined in the standard and that no liquids were released.

Compliance with these restrictions is the shipper's responsibility. DHL eCommerce reserves the right to hold shipments that are not compliant with law, or any other DHL eCommerce policy.