



Annex 1: Ancillary services and surcharges

General conditions and surcharges	Domestic and International Transport
Fuel surcharge	According to actual fuel surcharge**
Peak season surcharge applicable from 1.9. to 31.12.	5,90%
Insurance	Surcharge is from 0,45% till 1,8 % of value of goods, minimum 15,-€
Cash on delivery (COD) - payment of goods/transport (max. 5000€)	domestic transport - 2,49 EUR / shipment +1,49% of COD value international transport - on request
Cash on delivery (COD) - payment of goods/transport (max. 5000€) - Financial Tax fee	0,4% of COD value, max 40,- EUR per shipment
Delivery Against Documents (DAD)	domestic transport - 2 EUR / shipment international transport - on request
Dangerous goods (excluded RID / ADR classes 1, 6.2, 7)	15% to standard price
Customs	According to price list of Gerlach European Customs services s.r.o.
Short term or long term storage of goods (storage of goods till 3 working days is included in standard price)	domestic transport - 3 € / pallet or piece / calendar day international transport - on request
Demurrage (30 min on loading or unloading is included in standard price)	15 EUR / every started hour
Return of signed documents from consignee (not CMR, POD) - 1 page - scan	0,60 EUR
Return of signed documents from consignee (not CMR, POD) - 1 page - post office	1,50 EUR
Return of packaging (only Eur pallets)	on request
Pickup/Delivery of goods during weekend	on request
Pickup/Delivery of goods during national holiday	on request
Pickup/Delivery of goods after working hours (before 08:00, after 17:00)	on request
Delivery before 10:00 a.m.	on request
Delivery before 12:00 a.m.	on request
Carry in of shipment	on request
Return of undelivered goods to consignor	100% of standard price
2nd and all next delivery of shipment	30% to standard price
Sending a copy of Proof of delivery (not refers to cases which are subject of claim) - scan	0,60 EUR / 1 POD
Sending a copy of Proof of delivery (not refers to cases which are subject of claim) - post office	1,50 EUR / 1 POD
Providing empty EUR pallet	domestic transport -10 EUR / 1 shipment international transport - on request
Packing of shipment (insufficient packed shipment defined in transport conditions DHL Euroconnect - Annex 3)	domestic transport - 5 EUR / 1 pallet international transport - on request
Cancellation or change in order on day of pickup or one working day after 17:00	30% of standard price
Fixed Delivery Day (FDD)	25,- €/shipment
Collection from/delivery to private person (B2C) - country DE	10,- €/shipment
Collection from/delivery to private person (B2C) - country AT, BE, BG, DK, CH, EE, ES, FI, FR, GB, GR, HR, IE, IT, LT, LV, NL, NO, PT, SE, SI	25,- €/shipment

** - The fuel surcharge is calculated weekly based on the average prices of diesel fuel in all 27 EU countries (bulletin of prices including VAT from the previous week for the current week). The bulletin is published online at: https://energy.ec.europa.eu/data-and-analysis/weekly-oil-bulletin_en?redir=1

Table for calculating the fuel surcharge based on diesel prices:

Fakturačná adresa:
DHL Freight Slovakia, s.r.o.
Galvaniho 17/B
821 04 Bratislava

Objednávky a informácie:
Tel. 02/482 85 111
Email: dhlfreight.sk@dhl.com
www.dhl.sk
www.dhlfreight.sk

Bankové spojenie:
UniCredit Bank
Šancova 1/A, 813 33 Bratislava
Číslo účtu 1640095006
Kód banky 1111
IBAN: SK12 1111 0000 0016 4009 5006
SWIFT: UNCRSKBX

Obchodný register:
Mestský súd Bratislava III.
Oddiel: Sro
Vložka číslo: 147969/B
IČO: 53 186 931
DIČ: 2121354785
IČ DPH: SK2121354785

DHL Freight Slovakia, s.r.o.

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From	To	Surcharge Amount
0,00 €	1 080,00 €	0,0%
1 080,01 €	1 105,00 €	0,5%
1 105,01 €	1 130,00 €	1,0%
1 130,01 €	1 155,00 €	1,5%
1 155,01 €	1 180,00 €	2,0%
1 180,01 €	1 205,00 €	2,5%
1 205,01 €	1 230,00 €	3,0%
1 230,01 €	1 255,00 €	3,5%
1 255,01 €	1 280,00 €	4,0%
1 280,01 €	1 305,00 €	4,5%
1 305,01 €	1 330,00 €	5,0%
1 330,01 €	1 355,00 €	5,5%
1 355,01 €	1 380,00 €	6,0%
1 380,01 €	1 405,00 €	6,5%
1 405,01 €	1 430,00 €	7,0%
1 430,01 €	1 455,00 €	7,5%
1 455,01 €	1 480,00 €	8,0%
1 480,01 €	1 505,00 €	8,5%
1 505,01 €	1 530,00 €	9,0%
1 530,01 €	1 555,00 €	9,5%
1 555,01 €	1 580,00 €	10,0%
1 580,01 €	1 605,00 €	10,5%
1 605,01 €	1 630,00 €	11,0%
1 630,01 €	1 655,00 €	11,5%
1 655,01 €	1 680,00 €	12,0%
1 680,01 €	1 705,00 €	12,5%
1 705,01 €	1 730,00 €	13,0%
1 730,01 €	1 755,00 €	13,5%
1 755,01 €	1 780,00 €	14,0%

From	To	Surcharge Amount
1 780,01 €	1 805,00 €	14,5%
1 805,01 €	1 830,00 €	15,0%
1 830,01 €	1 855,00 €	15,5%
1 855,01 €	1 880,00 €	16,0%
1 880,01 €	1 905,00 €	16,5%
1 905,01 €	1 930,00 €	17,0%
1 930,01 €	1 955,00 €	17,5%
1 955,01 €	1 980,00 €	18,0%
1 980,01 €	2 005,00 €	18,5%
2 005,01 €	2 030,00 €	19,0%
2 030,01 €	2 055,00 €	19,5%
2 055,01 €	2 080,00 €	20,0%
2 080,01 €	2 105,00 €	20,5%
2 105,01 €	2 130,00 €	21,0%
2 130,01 €	2 155,00 €	21,5%
2 155,01 €	2 180,00 €	22,0%
2 180,01 €	2 205,00 €	22,5%
2 205,01 €	2 230,00 €	23,0%
2 230,01 €	2 255,00 €	23,5%
2 255,01 €	2 280,00 €	24,0%
2 280,01 €	2 305,00 €	24,5%
2 305,01 €	2 330,00 €	25,0%
2 330,01 €	2 355,00 €	25,5%
2 355,01 €	2 380,00 €	26,0%
2 380,01 €	2 405,00 €	26,5%
2 405,01 €	2 430,00 €	27,0%
2 430,01 €	2 455,00 €	27,5%
2 455,01 €	2 480,00 €	28,0%
2 480,01 €	2 505,00 €	28,5%

Valid from: 9.6.2025

Version: 12

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Galvaniho 17/B
821 04 Bratislava

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