Environmental and Energy Policy

Public
as approved in December 2017

Content

1 Achieve transparency 3
2 Improve operational efficiency and minimize our environmental impact 3
3 Generate value 3
4 Demonstrate leadership 3
5 Mobilize employees 4
6 Policy communication and review 4

Environmental and Energy Policy

Policy for Deutsche Post DHL Group's approach to managing energy and to minimize the impact on the environment

This Environmental and Energy Policy is binding for all companies within Deutsche Post DHL Group and applies to all its Group companies, operations and business activities. It will help us to embed efficiency and environmental awareness into our every-day business, thus helping us realize our stakeholders' and shareholders' expectations.

Our primary environmental and energy objectives are to:

1 Achieve transparency

Enhance data quality and be transparent about our environmental and energy impact, especially our own carbon footprint, through our corporate responsibility reporting.

Improve the transparency of CO_2 emissions generated by our transportation subcontractors.

2 Improve operational efficiency and minimize our environmental impact

Improve our carbon efficiency by 50% by 2025 compared to 2007. This includes emissions from subcontracted transportation.

Reduce local air pollution emissions by 2025 using environmentally-friendly pick-up and delivery solutions, including bicycle delivery and e-mobility options for 70% of our own first and last mile services.

Comply with applicable international, regional and national environmental regulations, as well as legal requirements regarding energy consumption and energy efficiency.

Take additional measures to continuously improve our environmental performance and reduce our energy consumption.

Develop and maintain an environmental management system which is ISO 14001 compliant and an energy management system based on ISO 50001.

Work with our suppliers to minimize the environmental impact of the goods and services we procure.

Consider environmental aspects and energy efficiency in all major investment and procurement decisions.

Ensure the availability of necessary resources to achieve our objectives and targets.

3 Generate value

Offer climate-neutral, carbon-reduced and environmentally-friendly products and services to help our customers to "go green", and to generate value.

Incorporate green solutions in 50% of sales by 2025.

Work with our customers to assess and reduce their environmental footprint and to achieve their environmental goals.

4 Demonstrate leadership

Foster innovation and the use of advanced technologies to minimize atmospheric emissions, energy consumption and noise, particularly from our aircraft and vehicle fleets.

Work with governments and policy makers to help shape regulations that bring about long-term, environmentally-aware and energy efficiency changes to our sector and which minimize our industry's environmental impact.

Engage in dialog with our key stakeholders, cooperate with universities and industry, and actively work with national and international organizations in the areas of environment, energy efficiency and sustainable development.

Monitor and respond to emerging environmental and energy issues.

5 Mobilize employees

Strengthen our employees' environmental knowledge and skills in order to improve our own environmental performance and that of our customers.

Provide information and training opportunities on energy saving measures.

Offer opportunities for employees to engage in initiatives that contribute to environmental protection.

Train 80% of our employees to become Certified GoGreen Specialists by 2025 and join partners to plant one million trees each year.

6 Policy communication and review

This policy will be communicated to employees via internal communication channels, and will be made available to all other interested parties via our corporate internet site. Environmental and energy policies for all companies within Deutsche Post DHL Group shall be aligned with this corporate policy. The corporate Environmental and Energy Policy, objectives and targets will be reviewed on a regular basis.

For further information, please contact the Dep 026 Shared Value.

Bonn, 31st December 2017

Dr. Frank Appel
Chairman of the Board of Management