



SERVICE PRICE LIST

DOMESTIC AND INTERNATIONAL SHIPMENTS FOR INDIVIDUAL CLIENTS

Service price list applies to shipments on Paczking.pl
and in the Mój DHL app

Valid from 4 September 2025



PRICE LIST

Domestic shipments from DHL Locker

up to **25 kg**

NEW!



DHL PARCEL FORYOU POLAND

basic charges DHL Locker to DHL Locker, parcels up to 25 kg¹

Shipments
on Paczking.pl
and in the
Mój DHL
app

Parcel size	net	gross
XS parcel	8,05	9,90
S parcel	11,79	14,50
M parcel	14,23	17,50
L parcel	15,45	19,00

Basic charges apply to shipments from DHL Locker to DHL Locker. The listed charges apply on www.paczking.pl and in the Mój DHL app. Domestic DHL Parcel ForYou Poland shipments with correspondence and DHL Parcel ForYou Poland shipments up to 20 kg are courier shipments as defined by Postal Law. Other parcels are merchandise shipments within the meaning of the Transport Law.

DHL PARCEL FORYOU POLAND

basic charges DHL Locker to DHL ServicePoint, parcels up to 25 kg¹

Shipments
on Paczking.pl
and in the
Mój DHL
app

Parcel size	net	gross
XS parcel	10,49	12,90
S parcel	13,01	16,00
M parcel	15,04	18,50
L parcel	16,99	20,90

Basic charges apply to shipments from DHL Locker to DHL ServicePoint. The listed charges apply on www.paczking.pl and in the Mój DHL app. Domestic DHL Parcel ForYou Poland shipments with correspondence and DHL Parcel ForYou Poland shipments up to 20 kg are courier shipments as defined by Postal Law. Other parcels are merchandise shipments within the meaning of the Transport Law.

DHL PARCEL FORYOU POLAND

basic charges DHL Locker to DHL Courier, parcels up to 25 kg¹

Shipments
on Paczking.pl
and in the
Mój DHL
app

Parcel size	net	gross
XS parcel	12,03	14,80
S parcel	15,04	18,50
M parcel	16,99	20,90
L parcel	19,76	24,30

Basic charges apply to shipments from DHL Locker to DHL Courier. The listed charges are valid on www.paczking.pl and in the Mój DHL app. Domestic DHL Parcel ForYou Poland shipments with correspondence and DHL Parcel ForYou Poland shipments up to 20 kg are courier shipments as defined by Postal Law. Other parcels are merchandise shipments within the meaning of the Transport Law.

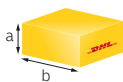
¹ Domestic shipments delivered within two working days. The delivery time is counted from the date when the courier collects the parcel from the DHL Locker. DHL Parcel ForYou Poland service is provided in accordance with the General Terms and Conditions for the Provision of Domestic Shipping and Postal Services of DHL eCommerce (Poland) Sp. z o.o.

SERVICE SPECIFICATION

Parcel weight and dimensions (including packaging)

XS parcel

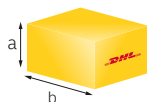
up to 1 kg



Up to **25 x 10 x 8 cm**,
e.g. documents, phone,
watch

S parcel

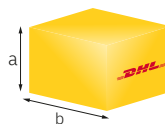
up to 25 kg



Up to **64 x 38 x 8 cm**,
e.g. camera, book

M parcel

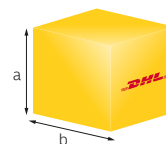
up to 25 kg



Up to **64 x 38 x 15 cm**,
e.g. toaster, shoebox

L parcel

up to 25 kg



Up to **64 x 38 x 41 cm**,
e.g. vacuum cleaner,
food processor

Minimum parcel dimensions 1x15x11 cm.

Maximum parcel dimensions 64x38x41 cm.

Offer applies only to single-item shipments with a maximum value of PLN 6,500.

Rectangular cardboard packaging recommended. XS parcel can be packed in a DHL envelope or flyer bag.

SHIPPING AND DELIVERY

Available parcel shipping and delivery methods:



DHL LOCKER

(XS, S, M, L parcels)



DHL ServicePoint

(XS, S, M, L parcels)



Courier

(XS, S, M, L parcels delivery)

INCLUDED IN THE PRICE



Shipment insurance

up to PLN 6,500



Delivery by DHL eCommerce courier door-to-door, to any DHL ServicePoint or DHL Locker

PAID ADDITIONAL SERVICES



Cash on delivery collection (COD)²

+ PLN 8 gross (PLN 6.50 net)

² Maximum COD amount for a shipment is PLN 6,500. The collected amount is reimbursed within 5 working days, starting from the next working day after delivery (the date of funds transfer from DHL eCommerce bank account applies).

PRICE LIST

Domestic shipments

up to **31.5** kg



DHL PARCEL FORYOU POLAND

basic charges, parcels up to 31.5 kg³

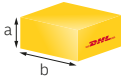
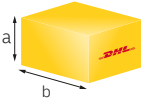
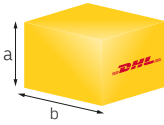
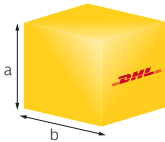
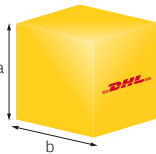
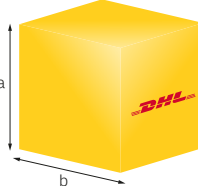
Shipments
on PaczKing.pl
and in the
Mój DHL
app

Parcel size	net	gross
XS parcel	15.12	18.60
S parcel	16.91	20.80
M parcel	19.43	23.90
L parcel	30.49	37.50
XL parcel	33.33	41.00
XXL parcel	46.34	57.00

Basic charges cover the dispatch of shipments via DHL ServicePoints and DHL Courier. Pick-up by DHL Courier can be ordered for an extra charge 10 PLN gross. The listed charges for dispatch of shipments via DHL ServicePoints apply on www.paczking.pl and in the Mój DHL app. Domestic DHL Parcel ForYou Poland shipments with correspondence and DHL Parcel ForYou Poland shipments up to 20 kg are courier shipments as defined by Postal Law. All other shipments are treated as freight shipments in accordance with the Transport Law.

SERVICE SPECIFICATION

Parcel weight and dimensions (including packaging)

XS parcel up to 1 kg  Up to 25 x 10 x 8 cm , e.g. documents, phone, watch	S parcel up to 25 kg  Up to 64 x 38 x 8 cm , e.g. camera, book	M parcel up to 25 kg  Up to 64 x 38 x 15 cm , e.g. toaster, shoebox	L parcel up to 25 kg  Up to 64 x 38 x 41 cm , e.g. vacuum cleaner, food processor	XL parcel up to 31,5 kg  Up to 80 x 60 x 40 cm , e.g. suitcase	XXL parcel up to 31,5 kg  Up to 120 x 60 x 60 cm , e.g. coffee table
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Minimum parcel dimensions 1x15x11 cm.

Maximum parcel dimensions 120x60x60 cm.

The offer applies only to single-piece shipments with a maximum value of PLN 50,000.

For shipments dropped off at DHL ServicePoints or DHL Lockers, the maximum value is PLN 6,500.

Rectangular cardboard packaging recommended. XS parcel can be packed in a DHL envelope or or flyer bag.

For non-standard, irregularly shaped shipments, a non-standard parcel surcharge will apply.

³ Domestic shipments delivered within two working days. DHL Parcel ForYou Poland service is provided in accordance with the General Terms and Conditions for the Provision of Domestic Shipping and Postal Services of DHL eCommerce (Poland) Sp. z o.o.

SHIPPING AND DELIVERY

Available Shipping and Delivery Options:



DHL LOCKER
(XS, S, M, L parcels)



DHL ServicePoint
(XS, S, M, L parcels)



Courier (all available parcel sizes) – pick-up by DHL courier can be ordered for an extra charge at **PaczKING.pl**

INCLUDED IN THE PRICE



Shipment insurance
up to PLN 6,500



Delivery by DHL eCommerce courier
door-to-door, to any DHL ServicePoint or DHL Locker



Shipment redirection
change of place and date of delivery

PAID ADDITIONAL SERVICES



Pick-up by DHL eCommerce courier
+ PLN 10 gross (PLN 8.13 net)



Shipment insurance up to PLN 50,000⁴
+ PLN 2 gross (PLN 1.63 net)



Cash on delivery collection (COD)⁵
+ PLN 8 gross (PLN 6.50 net)



Pre-Delivery Information (PDI)
+ PLN 3 gross (PLN 2.44 net)



Delivery before noon⁶
+ PLN 17 gross (PLN 13.82 net)



Saturday delivery
+ PLN 22 gross (PLN 17.89 net)



Premium delivery – guaranteed next working day delivery⁷
+ PLN 4 gross (PLN 3.25 net)

SURCHARGES



Non-standard shipment
+ PLN 37 gross (PLN 30.08 net)

Non-standard parcel surcharge applies for the following:

- spherical, cylindrical or oval items,
- irregularly shaped items with protruding parts,
- parcels containing loose, heavy items or items with uneven weight distribution,
- items in loose packaging or irregularly shaped (i.e. where the contents may shift and cause a shift of the centre of gravity while being transported),
- items marked with DHL “TOP” and “CAUTION: Non-standard shipment” stickers
- items whose contents require special handling (when there is no option of automatic sorting at handling terminals or if there is a risk of damaging other shipments),
- containing liquid substances in packaging such as: barrels, canisters, buckets,
- parcels containing items or devices that generate magnetic fields.

⁴ Additional financial protection can be provided against loss or damage to the shipment. Covers shipments up to PLN 50,000.

⁵ Maximum COD amount for a shipment is PLN 6,500. The collected amount is reimbursed within 5 working days, starting from the next working day after delivery (the date of funds transfer from DHL eCommerce bank account applies).

⁶ Money-back guarantee for the additional “Delivery before noon” service in case of late delivery. The delivery date is calculated from the date when the courier picks up the parcel from DHL Locker or DHL ServicePoint.

⁷ Money-back guarantee for the additional “Premium Delivery” service in case of late delivery. The delivery date is calculated from the date when the courier picks up the parcel from DHL Locker or DHL ServicePoint.

PRICE LIST

Domestic shipments and pallets

over **31.5 kg**



DHL PARCEL FORYOU POLAND

basic charges, parcels and pallets over 31.5 kg⁸

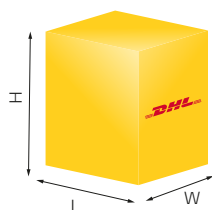
Parcel/pallet size	net	gross
MAX parcel	104.88	129.00
S pallet	186.18	229.00
M pallet	215.45	265.00
L pallet	259.35	319.00
XL pallet	313.82	386.00
XXL pallet	384.55	473.00

Basic charges cover the dispatch of shipments. Domestic DHL Parcel ForYou Poland shipments weighing over 20 kg are classified as freight shipments under the Transport Law.

SERVICE SPECIFICATION

Parcel weight and dimensions (including packaging)

MAX parcel
up to 50 kg



Maximum standard parcel dimensions (L/W/H)
120/60/60 cm
Maximum non-standard parcel dimensions (L/W/H)
140/80/80 cm

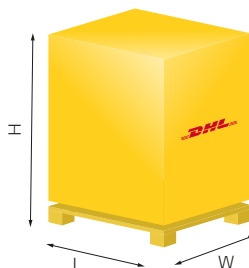
S pallet
up to 200 kg

M pallet
up to 400 kg

L pallet
up to 600 kg

XL pallet
up to 800 kg

XXL pallet
up to 1,000 kg



Maximum standard pallet dimensions (L/W/H) **120/80/210 cm**
Maximum non-standard pallet dimensions (L/W/H) **120/120/210 cm**

Maximum weight of MAX parcel up to 50 kg. Parcels over 50 kg must be placed on a pallet. Maximum MAX parcel dimensions 140x80x80 cm. Maximum pallet weight up to 1,000 kg. Maximum pallet dimensions 120x120x210 cm. Minimum pallet dimensions 80x60x15 cm.

The offer applies only to single-item shipments with a maximum value of PLN 50,000. For shipments dropped off at DHL ServicePoint or DHL Lockers, the maximum value is PLN 6,500.

For non-standard irregularly shaped shipments and those exceeding the maximum standard dimensions, a non-standard parcel surcharge will apply.

⁸ Domestic shipments with delivery within two working days. DHL Parcel ForYou Poland service is provided in accordance with the General Terms and Conditions for the Provision of Domestic Shipping and Postal Services of DHL eCommerce (Poland) Sp. z o.o.

SHIPPING AND DELIVERY

Available Shipping and Delivery Options:



Courier

Pick-up by DHL courier can be ordered for an extra charge at **PaczKING.pl**

Methods of payment:

- online payment at **PaczKING.pl** (bank transfer, credit/debit card, BLIK)
- payment on delivery at the courier (credit card, cash)

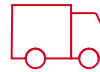


INCLUDED IN THE PRICE



Shipment insurance

up to PLN 6,500



Delivery by DHL eCommerce courier*

ramp-to-ramp

PAID ADDITIONAL SERVICES



Pick-up by DHL eCommerce courier

+ PLN 10 gross (PLN 8.13 net)



Shipment insurance up to PLN 50,000¹⁰

+9 PLN gross (PLN 7.32 net)



Cash on delivery collection (COD)¹¹

+ PLN 8 gross (PLN 6.50 net)



Pre-Delivery Information (PDI)

+ PLN 3 gross (PLN 2.44 net)



Saturday delivery

+ PLN 22 gross (PLN 17.89 net)

SURCHARGES



Non-standard shipment

+154 PLN gross (PLN 125.20 net)

Non-standard parcel surcharge applies for the following:

- items whose longest side is longer than 1.2 m or if any of the other sides exceeds 0.6 m,
- spherical, cylindrical or oval items,
- irregularly shaped items with protruding parts,
- parcels containing loose, heavy items or items with uneven weight distribution,
- items in loose packaging or irregularly shaped (i.e. where the contents may shift and cause a shift of the centre of gravity while being transported),
- items marked with DHL "TOP" and "CAUTION: Non-standard shipment" stickers,
- items whose contents require special handling (when there is no option of automatic sorting at handling terminals or if there is a risk of damaging other shipments),
- containing liquid substances in packaging such as: barrels, canisters, buckets,
- parcels containing items or devices that generate magnetic fields.

Non-standard pallet surcharge applies for the following:

- pallets with dimensions exceeding 0.8m x 1.2 m (EURO pallet),
- goods that extend beyond the outlines of the pallet,
- goods that are not affixed to the pallet (e.g. with film, binding tape, screws, etc.).

* The service is provided in locations accessible for delivery vans on a ramp-to-ramp basis.

¹⁰ Additional financial protection can be provided against loss or damage to the shipment. Covers shipments up to PLN 50,000.

¹¹ Maximum COD amount for a shipment is PLN 6,500. The collected amount is reimbursed within 5 working days, starting from the next working day after delivery (the date of funds transfer from DHL eCommerce bank account applies).

PRICE LIST

International shipments with
delivery to the DHL ServicePoint
or DHL Locker

up to **30 kg**

NEW!



DHL PARCEL FORYOU INTERNATIONAL¹²

Basic charges for international shipments with delivery to the DHL ServicePoint or DHL Locker¹³

Shipments
on Paczking.pl
and in the
Mój DHL
app

Basic charges:		XS parcel		S parcel		M parcel		L parcel		XL parcel		XXL parcel	
Country	Estimated delivery time ¹⁴	net	gross	net	gross	net	gross	net	gross	net	gross	net	gross
Austria	2	31,71	39	45,53	56	61,79	76	69,92	86				
Belgium	2-3	31,71	39	45,53	56	61,79	76	69,92	86				
Bulgaria	5	39,84	49	56,10	69	80,49	99	104,88	129				
Croatia	4-5	31,71	39	45,53	56	61,79	76	80,49	99				
Czech Republic	2	23,58	29	31,71	39	39,84	49	56,10	69				
Denmark ¹³	3-4	47,97	59	64,23	79	72,36	89	88,62	109	137,40	169	162,60	200
Estonia	3-4	24,39	30	34,96	43	39,84	49	64,23	79	129,27	159	162,60	200
Finland	4-5	47,97	59	64,23	79	72,36	89	88,62	109	137,40	169	162,60	200
France	4	31,71	39	45,53	56	61,79	76	80,49	99				
Spain	3-4	31,71	39	45,53	56	61,79	76	69,92	86				
Netherlands	4	31,71	39	45,53	56	61,79	76	69,92	86				
Lithuania	2-3	24,39	30	34,96	43	39,84	49	64,23	79	129,27	159	162,60	200
Latvia	2-3	47,97	59	64,23	79	72,36	89	88,62	109	137,40	169	162,60	200
Germany	2	23,58	29	31,71	39	39,84	49	56,10	69				
Portugal	4-5	39,84	49	56,10	69	80,49	99	104,88	129				
Romania	2	23,58	29	31,71	39	39,84	49	56,10	69				
Slovakia	2	23,58	29	31,71	39	39,84	49	56,10	69				
Slovenia	4-5	31,71	39	45,53	56	61,79	76	80,49	99				
Sweden ¹³	3-4	47,97	59	64,23	79	72,36	89	88,62	109	137,40	169	162,60	200
Hungary	2-3	23,58	29	31,71	39	39,84	49	56,10	69				
Italy	3-4	31,71	39	45,53	56	61,79	76	69,92	86				

The DHL Parcel ForYou International service is provided in accordance with the General Terms and Conditions of Carriage of DHL eCommerce Europe.

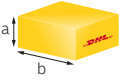
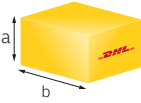
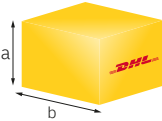
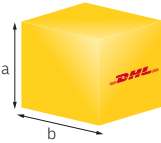
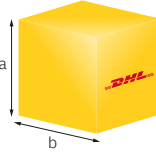
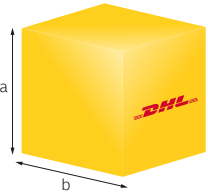
¹² International shipments.

¹³ Basic charges apply to shipments dropped off at DHL ServicePoints and DHL Lockers. Delivery of parcels weighing over 20 kg in Denmark and Sweden is made to the recipient's door.

¹⁴ The provided delivery times are estimates and refer to the first delivery attempt. They are expressed in business days (Monday to Friday, excluding public holidays observed in the country of origin, transit, and destination), and are based on average transit times within the DHL eCommerce network. These estimates do not form part of the contract. Estimated delivery times are calculated from the day following the shipment date.

SERVICE SPECIFICATION

Parcel weight and dimensions (including packaging)

XS parcel up to 1 kg  Up to 25 x 10 x 8 cm , e.g. documents, phone, watch	S parcel up to 25 kg  Up to 64 x 38 x 8 cm , e.g. camera, book	M parcel up to 25 kg  Up to 64 x 38 x 15 cm , e.g. toaster, shoebox	L parcel up to 25 kg  Up to 64 x 38 x 41 cm , e.g. vacuum cleaner, food processor	XL parcel up to 30 kg  Up to 80 x 60 x 40 cm , e.g. suitcase	XXL parcel up to 30 kg  Up to 120 x 60 x 60 cm , e.g. coffee table
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Shipment weight and dimensions (including packaging):

- single-piece shipments weighing up to 30 kg, not placed on a pallet,
- maximum dimensions of standard shipment: 120 x 60 x 60 cm; if any of the sides exceeds the aforementioned dimensions, an additional charge for non-standard piece is applied,
- minimum dimensions of shipment: 15 x 11 x 1 cm,
- maximum length of shipment 200 cm,
- maximum girth of a shipment must not exceed 360 cm.

The girth of a shipment is calculated as follows: 1 x length + 2 x width + 2 x height.

The offer applies only to single-item shipments with a maximum value of PLN 50,000. For shipments dropped off at DHL ServicePoint, the maximum value is PLN 6,500. Rectangular cardboard packaging recommended. For non-standard irregularly shaped shipments, we will apply a non-standard parcel surcharge.

SHIPPING

Available parcel shipping methods:



DHL LOCKER
(XS, S, M, L parcels)



DHL ServicePoint
(XS, S, M, L parcels)



Courier (XS, S, M, L, XL, XXL parcels) – pick-up by DHL courier can be ordered for an extra charge at **PaczKING.pl**

DELIVERY

Available parcel delivery methods:



DHL LOCKER
(XS, S, M, L parcels)



DHL ServicePoint
(XS, S, M, L, XL, XXL parcels)

Delivery of the shipment directly to 150,000 DHL ServicePoints or DHL Lockers indicated by the Shipper.

INCLUDED IN THE PRICE



Shipment insurance
up to PLN 6,500

Methods of payment:

- online payment at **PaczKING.pl** (bank transfer, credit/debit card, BLIK)



ADDITIONAL PAID SERVICES



Pick-up by DHL eCommerce courier
+ PLN 10 gross (PLN 8.13 net)



Shipment insurance up to PLN 50,000¹⁵
+ PLN 13 gross (PLN 10.57 net)



Non-standard shipment

- for destinations except France + PLN 160 gross (PLN 130,08 net)
- for France + PLN 330 gross (PLN 268.29 net)

Non-standard parcel surcharge applies for the following:

- spherical, cylindrical or oval items,
- irregularly shaped items with protruding parts,
- parcels containing loose, heavy items or items with uneven weight distribution,
- items in loose packaging or irregularly shaped (i.e. where the contents may shift and cause a shift of the centre of gravity while being transported),
- items marked with DHL "TOP" and "CAUTION: Non-standard shipment" stickers,
- items whose contents require special handling (when there is no option of automatic sorting at handling terminals or if there is a risk of damaging other shipments),
- containing liquid substances in packaging such as: barrels, canisters, buckets,
- parcels containing items or devices that generate magnetic fields,
- glass and any type of foil packaging (except the DHL poly mailer),
- composed of several shipments attached to each other, which exceed the standard dimensions,
- shipments with an adhesive surface that prevents sliding (e.g. rubber, etc.),
- whose packaging contains: synthetic, metal or wooden materials, textiles, foils, items with rubber edges or fasteners (e.g. bags, sacks, small buckets, foils).

¹⁵ Additional financial protection can be provided against loss or damage to the shipment. Covers shipments up to PLN 50,000.

PRICE LIST

International shipments with courier delivery

up to **30 kg**



DHL PARCEL FORYOU INTERNATIONAL¹⁶

Basic charges for international shipments with courier delivery¹⁷

Basic charges:		XS parcel		S parcel		M parcel		L parcel		XL parcel		XXL parcel	
Country	Estimated delivery time ¹⁸	net	gross	net	gross	net	gross	net	gross	net	gross	net	gross
Austria	2	39,84	49	56,10	69	72,36	89	80,49	99	161,79	199	213,82	263
Belgium	2-3	39,84	49	56,10	69	72,36	89	80,49	99	161,79	199	213,82	263
Bulgaria	5	64,23	79	72,36	89	88,62	109	113,01	139	161,79	199	224,39	276
Croatia	4-5	39,84	49	56,10	69	72,36	89	96,75	119	161,79	199	213,82	263
Cyprus	10	80,49	99	96,75	119	113,01	139	137,40	169	186,18	229	224,39	276
Czech Republic	2	26,83	33	37,40	46	45,53	56	64,23	79	129,27	159	162,60	200
France	4	39,84	49	56,10	69	72,36	89	96,75	119	161,79	199	213,82	263
Greece	7	64,23	79	72,36	89	88,62	109	113,01	139	161,79	199	224,39	276
Spain	3-4	39,84	49	56,10	69	72,36	89	80,49	99	161,79	199	213,82	263
Netherlands	2	39,84	49	56,10	69	72,36	89	80,49	99	161,79	199	213,82	263
Ireland	4	80,49	99	96,75	119	113,01	139	137,40	169	186,18	229	224,39	276
Luxembourg	3-4	39,84	49	56,10	69	72,36	89	80,49	99	161,79	199	213,82	263
Malta	5-7	324,39	399	348,78	429	405,69	499	430,08	529	486,99	599	617,07	759
Monaco	4-5	64,23	79	72,36	89	88,62	109	113,01	139	161,79	199	224,39	276
Germany	2	26,83	33	37,40	46	45,53	56	64,23	79	129,27	159	162,60	200
Portugal	4-5	64,23	79	72,36	89	88,62	109	113,01	139	161,79	199	224,39	276
Romania	4-5	26,83	33	37,40	46	45,53	56	64,23	79	129,27	159	162,60	200
Slovakia	2	26,83	33	37,40	46	45,53	56	64,23	79	129,27	159	162,60	200
Slovenia	4-5	39,84	49	56,10	69	72,36	89	96,75	119	161,79	199	213,82	263
Hungary	2-3	26,83	33	37,40	46	45,53	56	64,23	79	129,27	159	162,60	200
United Kingdom ¹⁹	3	79	79	89	89	109	109	139	139	199	199	276	276
Italy	3-4	39,84	49	56,10	69	72,36	89	80,49	99	161,79	199	213,82	263

DHL Parcel ForYou International service is provided in accordance with the General Terms and Conditions of Shipping Services of DHL eCommerce Europe.

¹⁶ International shipments.

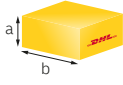
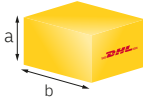
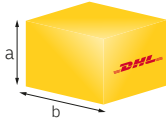
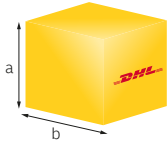
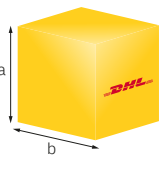
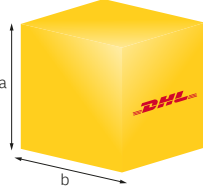
¹⁷ Basic charges apply to shipments dropped off at DHL ServicePoints and DHL Lockers.

¹⁸ They refer to the first delivery attempt and are in business days (days from Monday to Friday, excluding public holidays in the country of posting, transit and delivery), based on average transit times in the DHL eCommerce network. They do not constitute part of the contract. The expected delivery time is measured from the day after dispatch. Customs clearance time is not included in transit time.

¹⁹ Customs clearance is obligatory, with the exclusion of Northern Ireland. The basic charge contains the costs connected with customs clearance. Customs clearance time is not included in transit time.

SERVICE SPECIFICATION

Parcel weight and dimensions (including packaging)

XS parcel up to 1 kg	S parcel up to 25 kg	M parcel up to 25 kg	L parcel up to 25 kg	XL parcel up to 30 kg	XXL parcel up to 30 kg
					
Up to 25 x 10 x 8 cm , e.g. documents, phone, watch	Up to 64 x 38 x 8 cm , e.g. camera, book	Up to 64 x 38 x 15 cm , e.g. toaster, shoebox	Up to 64 x 38 x 41 cm , e.g. vacuum cleaner, food processor	Up to 80 x 60 x 40 cm , e.g. suitcase	Up to 120 x 60 x 60 cm , e.g. coffee table

Shipment weight and dimensions (including packaging):

- single-piece shipments weighing up to 30 kg, not placed on a pallet ,
- maximum dimensions of standard shipment: 120 x 60 x 60 cm; if any of the sides exceeds the aforementioned dimensions, an additional charge for non-standard piece is applied,
- minimum dimensions of shipment: 15 x 11 x 1 cm,
- maximum length of shipment 200 cm,
- maximum girth of a shipment must not exceed 360 cm,
The girth of a shipment is calculated as follows: $1 \times \text{length} + 2 \times \text{width} + 2 \times \text{height}$.

Weight and dimensions of shipments to the UK – postal customs clearance:

- single-piece shipments up to 30 kg,
- maximum standard dimensions: 100 x 50 x 50 cm,
- minimum dimensions: 15 x 11 x 1 cm,
- maximum length of shipment: 150 cm,
- maximum girth must not exceed 300 cm
($1 \times \text{length} + 2 \times \text{width} + 2 \times \text{height}$).

The offer applies only to single-item shipments with a maximum value of PLN 50,000. For shipments dropped off at DHL ServicePoint, the maximum value is PLN 6,500. Rectangular cardboard packaging recommended. For non-standard irregularly shaped shipments, we will apply a non-standard parcel surcharge.

SHIPPING

Available parcel shipping methods:



DHL LOCKER
(XS, S, M, L parcels)



DHL ServicePoint
(XS, S, M, L parcels)



Courier (all available parcel sizes) – pick-up by DHL courier can be ordered for an extra charge at **PaczKING.pl**

DELIVERY

Available parcel delivery methods:



Courier (all available parcel sizes)

It is possible for a shipment to be addressed directly to 150,000 DHL ServicePoints or DHL Lockers by the Consignee.

INCLUDED IN THE PRICE



Shipment insurance
up to PLN 6,500

Methods of payment:

- online payment at **PaczKING.pl** (bank transfer, credit/debit card, BLIK)



ADDITIONAL PAID SERVICES



Pick-up by DHL eCommerce courier
+ PLN 10 gross (PLN 8.13 net)



Shipment insurance up to PLN 50,000²⁰
+ PLN 13 gross (PLN 10.57 net)



Non-standard shipment

- for destinations except France + PLN 160 gross (PLN 130,08 net)
- for France + PLN 330 gross (PLN 268.29 net)

Non-standard parcel surcharge applies for the following:

- spherical, cylindrical or oval items,
- irregularly shaped items with protruding parts,
- parcels containing loose, heavy items or items with uneven weight distribution,
- items in loose packaging or irregularly shaped (i.e. where the contents may shift and cause a shift of the centre of gravity while being transported),
- items marked with DHL "TOP" and "CAUTION: Non-standard shipment" stickers,
- items whose contents require special handling (when there is no option of automatic sorting at handling terminals or if there is a risk of damaging other shipments),
- containing liquid substances in packaging such as: barrels, canisters, buckets,
- parcels containing items or devices that generate magnetic fields,
- glass and any type of foil packaging (except the DHL poly mailer),
- composed of several shipments attached to each other, which exceed the standard dimensions,
- shipments with an adhesive surface that prevents sliding (e.g. rubber, etc.),
- whose packaging contains: synthetic, metal or wooden materials, textiles, foils, items with rubber edges or fasteners (e.g. bags, sacks, small buckets, foils).

CUSTOMS CLEARANCE

For shipments of commercial or non-commercial goods to the United Kingdom, export and import customs clearance is required. The costs associated with customs clearance are included in the basic charge. As part of the DHL FORYOU INTERNATIONAL service to the UK:

- DHL eCommerce provides transportation services for goods valued up to EUR 1,000,
- customs clearance is carried out under DAP terms. For certain types of shipments, the Consignee may be required to pay customs duties, taxes, and handling fees upon delivery resulting from import customs clearance,
- for shipments sent via DHL ServicePoints, or picked up by a courier, the shipment must be prepared in advance via www.paczking.pl and the sender is responsible for printing the shipping and customs documents themselves (CN23 declaration and proforma invoice),
- it is not possible to obtain proof of export, which would entitle the sender to apply the 0% VAT rate on export.

Note: Detailed information about shipments to the United Kingdom is available at <https://www.gov.uk/prepare-to-import-to-great-britain-from-january-2021>

²⁰ Additional financial protection can be provided against loss or damage to the shipment. Covers shipments up to PLN 50,000.

SHIPPING TO EUROPE AVAILABLE DIRECTLY TO DHL SERVICEPOINTS AND DHL LOCKERS

Send **from 29 PLN** to Germany!



HOW TO CALCULATE THE COST OF NATIONAL AND INTERNATIONAL SHIPMENTS?

BASIC CHARGE

prices and conditions
indicated on pages 2, 4, 6, 8, 11



CHARGE AND/OR SURCHARGES FOR ADDITIONAL SERVICES

prices indicated on pages 3, 5, 7, 10, 13



VAT

at the applicable rate

DHL BOX COMES EASY

24/7
BOX



 **Open 24/7**

 **Cash on delivery**
collection

 Remote opening of the DHL Locker
box using the **Mój DHL** app

This Price List applies in cases where the Sender does not have a separate agreement with DHL eCommerce for the provision of transport services that would provide for the application of a special DHL eCommerce service price list. All prices are expressed in PLN and include value-added tax (VAT) at the applicable rate. More information about the services is available at: dhlecommerce.pl.

To view detailed shipping terms and conditions and the current price list, go to dhlecommerce.pl.
DHL eCommerce (Poland) Sp. z o.o., ul. Osmańska 2, 02-823 Warsaw

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