



Date December 19th, 2023

Subject **Customer Advisory: Red Sea Situation**

Dear Customer,

We continue to monitor the situation in the Red Sea and the related rerouting of major Ocean Carriers via Cape of Good Hope.

At the moment we have identified more than 40 vessels affected, but the number continues to grow. We have seen some vessels pass through the Suez but under escort.

Your DGF CustomerService Representative is monitoring your shipment and will advise you of any changes to estimated time of arrival once known from our carrier partners. We strongly encourage you to also **track your shipments via myDHLi** (<https://app.mydhli.com>) as that is the best source for updates about your shipments.

Depending on the final destination, we estimate the transit time impact for vessels sailing south of the Cape of Good Hope to be between 10-15 days. There is no way to guarantee the exact impact on the transit time of course, but just to give you an indication of the potential impact to your shipments.

You can access all our latest Customer Advisories [here](#). We will continue uploading new information as they become available on this page.

We ensure our full support in this particular situation and will continue to update you closely about the further development and related solutions.

Thank you for your understanding.

Kind regards

DHL Global Forwarding