

WAREHOUSING & VALUE-ADDED SERVICES



WE CARE

Warehousing and comprehensive services for pharmaceutical companies

Maintaining a high level of product availability of relevant medication is important for treating diseases and saving lives. Commercially, pharmaceutical companies need to lower the risk of product substitution and missed revenues. Cost and service level improvements have driven pharmaceutical supply chains to postpone many secondary packaging activities such as country labelling and lot serial number tracking nearer to end market.

TYPICAL BUSINESS CHALLENGES

- Maintaining inventory visibility & control
- Achieving regulatory compliance: GxP facilities & processing
- Building competencies with value-added services
- Ensuring timely & accurate order fulfillment



DHL SOLUTION

This solution delivers warehousing and distribution at GxP standards through the DHL HealthConnect platform. It offers multi-user regional and country distribution centers to support pharmaceutical products and vaccines, and includes controlled product storage, value-added activities, and distribution services. This solution supports order management, postponement, hospital and retail logistics, and other functions.

SOLVING YOUR BUSINESS CHALLENGES

- ✓ **Maintaining inventory visibility & control** – SKU and stock visibility; sales order visibility; serialization and date (production, use by) views; high levels of accuracy; optimizes inventory 'freshness'
- ✓ **Achieving regulatory compliance: GxP facilities & processing** – Network of GxP-compliant sites (FDA, ISO, OHSAS) with VAS processing areas; GAMP 5-validated IT solution; multi-user, multi-temperature storage with environmental and warehouse management systems; network of regional and country distribution centers
- ✓ **Building competencies with value-added services** – Includes secondary labeling, serialization, packing, kitting, and unique identifier or batch number tracking; auditable recall and disposal; many other services
- ✓ **Ensuring timely & accurate order fulfillment** – Order management (internal and end customer); delivery to distributors, hospitals, and retail pharmacies; 24-hour dispatch operations; customer service, and more

COMPLIANT WAREHOUSING AND COMPREHENSIVE SERVICES FOR PHARMACEUTICAL COMPANIES

Pharma-grade facility	Comprehensive services	
Dedicated, shared, multi-user and multi-temperature regional and country distribution centers	 Dock management	 Qualified Person (QP) batch control and packaging records
OTC, ethical drugs (chilled & ambient), veterinary, controlled drugs, nanotechnology, GMP clean rooms	 Inventory management (Lot batch)	 Quarantine & high value product storage
	 Picking methods (paper, RF, voice, vision, light, etc)	 Value-added services Postponement & Serialization
Biopharma / biotech, vaccines, controlled drugs, clinical trials & named patient, medication, ultra-low temperature / cryogenic freezer storage	 Written procedures for storage and distribution process CGMPs	 Direct-to-market / Order-to-cash
	 Secondary relabeling (GMP)	 Returns & destruction

WAREHOUSING & VALUE-ADDED SERVICES



KEY BENEFITS FOR YOUR BUSINESS



EXPERTISE FOR PEACE OF MIND

Life sciences-certified professionals to manage and execute your business



COMPLIANCE & CONTROL

Compliance with regulations and industry standards; standard processing and exception handling



SAFETY & SUSTAINABILITY

Health & safety prioritized in operations; clear sustainability goals and action plans



INNOVATE & IMPROVE

Innovations to improve customer experience and operations; mindset of continuous improvement

