

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
204445-2016-AQ-BEL-RvA

Initial certification date:
30 July 2010

Valid:
30 July 2022 – 29 July 2025

This is to certify that the management system of

DHL Express

Global Head Office, Fritz-Erler Strasse 5, 53113 Bonn, Germany

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:

ISO 9001:2015

This certificate is valid for the following scope:

Express services of document and parcel distribution.

For the legal entity and site mentioned, as well as the sites registered on the list of certified sites belonging to legal entities in the countries as mentioned in the Appendix of this certificate.

Place and date:
Barendrecht, 18 December 2024

For the issuing office:
DNV - Business Assurance
Zwolsseweg 1, 2994 LB Barendrecht,
Netherlands



J.H.C.N. van Gijlswijk
Management Representative

Appendix to Certificate

DHL Express

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
DHL Express	Global Head Office, Fritz-Erler Strasse 5, 53113 Bonn, Germany	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites belonging to legal entities in the countries as mentioned in the Appendix of this certificate.
DHL Express Portugal, Lda.	Country Office, Av. D. Joao II, no. 51, 4th andar, 1990-085, Lisbon, Portugal	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Switzerland Ltd	Country Office, Pumpwerkstrasse 51, 8105 Regensdorf, Switzerland	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Cyprus Ltd.	Country Office, 64 Vithleem Str, Strovolos - 2033 Nicosia - Cyprus	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express (Czech Republic) s.r.o.	Country Office, Bucharova 2641/14, 158 00 Praha 5, Czech Republic	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Hungary Ltd.	1185 Budapest, Country Office, Budapest International Airport, building 302, Hungary	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express (Ireland) Ltd	Country Office, Unit 3 Elm Road, Dublin Airport Logistics Park, St. Margaret's County, K67 YY26, Dublin, Ireland	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL (Israel) LTD	Country Office, Hermon St. Airport City, 7019900, Lod, Israel	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express a Islandi	Country Office, Armuli 3, 108, Reykjavik, Iceland	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.

Site Name	Site Address	Site Scope
DHL Lietuva	Country Office, Rodūnios kl. 36, 02187, Vilnius, Lithuania	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express (Luxembourg) S.A.	Country Office, Rue Edmond Reuter 11a, 5326, Contern, Luxembourg	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Latvia SIA	Country Office, Maza Gramzdas Street 9A, Marupe, 1053, Latvia	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL International Ltd.	Country Office, Malta International Airport, Cargo Village - LQA 3290 Luqa - Malta	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Norway AS	Country Office, Gneisveien 3, 2020 Oslo/Skedsmonkorset, Norway	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Poland Sp. z o.o.	Country Office, Wirazowa 37, 02-158 Warszawa, Poland	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Netherlands B.V.	Country Office, Anchoragelaan 32, 1118 LD Schiphol Zuid-Oost, Netherlands	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Sweden AB	Country Office, Västberga Allé 37, 126 30, Hägersten, Sweden	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Ekspres (Slovenija), d.o.o.	Country Office, Spruha 19, 1236, Trzin, Slovenia	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Slovakia spol. s r.o.	Country Office, Letisko M.R. Stefanika, 820 01 Bratislava, Slovak Republic	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Germany GmbH	Country Office, Heinrich-Brüning-Straße 5, 53113 Bonn, Germany	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express (Italy) S.r.l.	Country Office H&G Italy, Edificio "236" – Cargo City sud – Aeroporto Milano Malpensa - 21015 Lonate Pozzolo (VA) - Italy	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.

Site Name	Site Address	Site Scope
DHL Express Europe	Regional Head Office Europe, Fritz Erler Strasse 5, 53113 Bonn, Germany	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites belonging to legal entities in the countries as mentioned in the Appendix of this certificate.
DHL Worldwide Express Tasimacilik ve Ticaret A.S.	Country Office, IGA Istanbul Yeni Havalimani, DHL Express Kargo Terminali, Tayakadin Mahallesi, Nuri Demirağ Caddesi, Kargo Bölgesi No: 9 - 34283 Istanbul - Türkiye	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL International Kazakhstan LLP	Country Office, Nursultan Nazarbayev avenue, 100/2, Almaty, Kazakhstan, 050000	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL International d.o.o.	Country Office, Utinjska 40, 10020 Zagreb, Croatia	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL International (PTY) Ltd.	Country Office, DHL House, Fabriek and Van Acht Rd, Isando, Johannesburg, South Africa, 1600	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
JSC DHL International Ukraine	9, Luhova Str., 04074, Kyiv, Ukraine	Express services of document and parcel distribution
DHL Express Austria GmbH	Country Office, Am Euro Platz 2, 1120 Vienna, Austria	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Macedonia DOOEL	Country Office, Str. 32 no.5, municipality of Linden, 1041 Skopje, Republic of North Macedonia	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Aviation, Filial of DHL Aviation N.V. Belgien	HUB, Kystvejen 18, 2770 Kastrup, Denmark	Express services of document and parcel distribution.
DHL International d.o.o. Sarajevo	Country Office, Rajlovacka cesta bb, 71000, Sarajevo, Bosnia and Herzegovina	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL International Albania Shpk.	Country Office, Autostrada Tirane - Dures KM 8 - 1051 Tirana - Albania	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Aviation NV/SA Sucursal em Portugal	HUB, Aeroporto Francisco Sa Carneiro, Complexo de Carga DHL, Maia, 4470-995, Porto, Portugal	Express services of document and parcel distribution.
DHL Aviation Netherlands BV	Amsterdam HUB, Anchoragelaan 32, 1118 LD Schiphol Zuid-Oost, Netherlands	Express services of document and parcel distribution.

Site Name	Site Address	Site Scope
DHL Express Spain SLU	Country Office, Avda. Central s/n, Edificio Servicios Generales, Centro de Carga Aérea (Plantas 5ª a 8ª), 28042, Madrid, Spain	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
European Air Transport Leipzig GMBH	HUB, Avenida November s/n Terminal de carga aerea de Madrid, Barajas, 28042, Madrid, Spain	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL International (UK) Ltd.	Country Office, Unit 1, Horton Road, Colnbrook, SL3 0BB, United Kingdom	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Aviation (UK) Ltd.	Country Office Aviation, Building 559, Shoreham Road West, Cargo Terminal, Heathrow Airport, Hounslow, Middlesex, TW6 3SJ, United Kingdom	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Aviation N.V.	Country Office Aviation, Vliegveld 117, 1820 Steenokkerzeel, Belgium	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Aviation France SAS	Country Office Aviation, 21-25 rue du pavé - Zone Cargo 7, 93290, Tremblay en France, France	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Hub Leipzig GmbH	HUB, Hermann-Köhl-Strasse 1, 04435 Schkeuditz, Germany	Express services of document and parcel distribution.
DHL Airways GmbH	Country Office Aviation, Heinrich-Steinmann-Str., 51147 Köln, Germany	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Italy	Country Office, Via Lombardia 2/A - 20068 Peschiera Borromeo - Italy	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express (Finland) OY	Country Office, Tullimiehentie 10, 01530 Vantaa, Finland	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Estonia AS	Country Office, Pärnu mnt 158, 11317 Tallinn, Estonia	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Denmark A/S	Country Office, Jydekrogen 14, 2625 Vallensbaek, Denmark	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.

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DHL International S.A./N.V.	Country Office, Woluwelaan 151, 1831 Diegem, Belgium	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Hellas S.A.	Country Office, Alimou 44 - 17455 Alimos - Greece	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL International Romania SRL	Country Office, Calea Floreasca 169A, Building A, 8 Floor, 14459, Bucharest, Romania	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Bulgaria EOOD	Country Office, 5, Maria Atanasova str., 1540, Sofia, Bulgaria	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL International Express France	Country Office, 53 Avenue Jean Jaurès, 93351, Le Bourget, France	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express (Ecuador) S.A	Country Office, Eloy Alfaro y de los Juncos, Lote 113-A, Quito, Ecuador	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express (Chile) Ltda.	Country Office, Rio Itata 9651 parque Industrial Enea Pudahuel, Santiago, Chile	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express (Argentina) S.A.	Country Office, Av. Larrazabal 2255, CAPITAL FEDERAL, 1440, Buenos Aires, Argentina	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Peru S.A.C.	Country Office, Calle 1 Mz. A Lt. 6 Bocanegra, Callao, Lima, Peru,	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Panama	Country Office, Avenida Centenario Costa del Este, Panama, Panama	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Customs (Costa Rica) S.A.	Country Office, De La Interseccion Real Cariari 600 metros Noreste, San Jose, Costa Rica	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.

Site Name	Site Address	Site Scope
DHL Express Colombia Ltda.	Country Office, Carrera 85 D no. 46 A-38, Sede Principal, Bogota, Colombia	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Mexico, S.A. de C.V.	Country Office Aviation, Fuerza Aerea Mexicana #540 Col Federal, Venustiano Carranza, 15700, Mexico City, Mexico	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Brasil LTDA	Country Office, Av Manuel Bandeira 291, Bloco D-3and, Cond Atlas Office Park VI Leopoldina, 05317-020, Sao Paulo, Sao Paulo, Brazil	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express (Canada) Ltd.	Country Office, 18 Parkshore Drive, Brampton, Ontario, ON L6T 5M1, Canada	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express USA	Country Office, 1210 South Pine Island Road, Plantation Florida, FL, 33324, USA	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Americas	Regional Head Office Americas, 1210 South Pine Island Road, Plantation, FL, 33324, USA	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites belonging to legal entities in the countries as mentioned in the Appendix of this certificate.
DHL Express (Australia) Pty Ltd	Country Office, 283 Coward St, Mascot, 2020, Australia	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Asia Pacific	Regional Head Office Asia Pacific, 1 Tai Seng Drive, Singapore 535215, Singapore	Express services of document and parcel distribution. and the sites registered in the relevant List of DHL certified sites belonging to legal entities in the countries as mentioned in the Appendix of this certificate.
DHL Express (Thailand) Ltd	Thailand HUB, Room, D 201, BFS Cargo Terminal, 777 Moo 7 Rachathewa, Bangphli, Samut Prakan, Thailand, 10540	Express services of document and parcel distribution.
DHL Express (Taiwan) Corp.	Country Office 12th Floor, No.120, Sec.2, Jian Guo N. Rd, Zhongshan Dist. Taipei 10483 Taiwan	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express (Singapore) Pte Ltd	Country Office, No 1 Tai Seng Drive, Singapore 535215, Singapore	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.

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DHL Express (Philippines) Corp.	Country Office, 2306 Chino Roces Avenue, Kayamanan C, Makati City, Philippines	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express (New Zealand) Limited	Country Office, 16 Laurence Stevens Drive, Auckland International Airport, Auckland, New Zealand, 2022	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express (Malaysia) Sdn. Bhd.	Country Office, Levels 26 - 28 Menara TM, Off Jalan Pantai Baharu, 50672, Kuala Lumpur, Malaysia	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Korea Ltd	Country Office, Il Yang Building, 22, Baekbeom-ro 28-gil, Mapo-Gu, Seoul, 04151, Republic of Korea	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express Indonesia represented by PT Birotika Semesta	Country Office, Build. F, Mulia Business Park, Jl MT Haryono Kav 58-60 Jakarta, Jakarta, Indonesia, 12780	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express (India) Pvt. Ltd.	Country Office, 801A, Silver Utopia, Cardinal Gracias Marg, Andheri East, Mumbai - 400099, India	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express (Hong Kong) Limited	Country Office Level 20, 348 Kwun Tong Road, Kwun Tong Kowloon Hong Kong	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Aviation (Hong Kong) Limited	Hong Kong HUB 6 South Perimeter Road, Chek Lap Kok Hong Kong China	Express services of document and parcel distribution.
DHL Express International (Thailand) Ltd.	Country Office, 319 Chamchuri Sq. Bldg, Floor 22 and 23, Phayathai Rd, Pathumwan, Bangkok, Thailand, 10330	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Express (Singapore) Pte Ltd	Singapore HUB, 121 Airport Cargo Road, Singapore 819458, Singapore	Express services of document and parcel distribution.
DHL JAPAN, Inc.	Country Office, Higashi Shinagawa, Shinagawa, Tokyo, 140-0002 Japan	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL-Sinotrans International Air Courier Ltd.	Country Office No. 18 Ronghua Nan Lu, Beijing Economic Technological Development Area Beijing China 100176	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.

Site Name	Site Address	Site Scope
DHL Aviation Services (Shanghai) Co., Ltd.	North Asia HUB No. 1999 West Hebin Road, Pudong International Airport Shanghai China 201207	Express services of document and parcel distribution.
DHL Express China	Regional Head Office China No. 18 Ronghua Nanlu, Beijing Economic Technological D. Area Beijing China 100176	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites belonging to legal entities in the country as mentioned in the Appendix of this certificate.
DHL YEMEN LTD	Country Office, Haddah St. opposite Libyan embassy, Sanaa, Yemen	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL WORLD WIDE EXPRESS (DUBAI) L.L.C	Country Office, DHL Meydan Office, Near Meydan Racecourse, Nad Al Sheba, Dubai, United Arab Emirates	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
SNAS Postal Est.	Country Office, King Khaled Road, Ibn Sina District, Alhugayet Tower-9 Floor, Al Khobar, Kingdom of Saudi Arabia	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Qatar Limited	Country Office, Zone No 49, DHL Building, QFZ Ras Bu Fontas, Free Zone, Building No 12, Street 503, Doha, Qatar	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Worlwide Express & Company LLC	Country Office, Airport Street Airport Heights, Muscat, Sultanate of Oman	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL EXPRESS MAROC S.A.	Country Office, 114 Lotissement la colline, Sidi Maarouf, 20190, Casablanca, Morocco	Express services of document and parcel distribution.
SNAS Lebanon SARL	Country Office, Rafic Hariri International Airport, Beirut, Lebanon	Express services of document and parcel distribution.
DHL International Transport CO. W.L.L	Country Office, Ardhiya Industrial Area, Safat, Kuwait, Kuwait	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL Operations B.V. Jordan	Country Office, Bayadr Wadi Seer - Industrial Area, Sewar Ibn Amara Str., Bldg#15, 11110, Amman, Jordan	Express services of document and parcel distribution.
DHL EGYPT W.L.L.	Country Office, International Airport, DHL Building New Cargo Village, Cairo, Egypt,	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.
DHL INTERNATIONAL B.S.C.	Country Office, Building 332, Road 2408, Block 224, 5741, Muharraq, Kingdom of Bahrain	Express services of document and parcel distribution. For the legal entity and site mentioned, as well as the sites registered on the list of certified sites.

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Place and date: Barendrecht, 18 December 2024

Site Name	Site Address	Site Scope
DHL INTERNATIONAL B.S.C.	Regional Head Office MENA, Bldg. 342, Road 2406, Block 224, Bahrain International Airport, 5741, Muharraq, Kingdom of Bahrain	Express services of document and parcel distribution. And the sites registered in the relevant List of DHL certified sites belonging to legal entities in the countries as mentioned in the Appendix of this certificate.

